

Benefits of HMIS Implementation

- **HMIS benefits go beyond the congressional directive**
- **Local control in implementation design and decision making can lead to benefits for:**
 - **Clients**
 - **Program staff**
 - **Community-wide decision making**

Benefits to clients

- **A decrease in duplicative intakes and assessments**
- **Streamlined referrals**
- **Coordinated case management**
- **Benefit eligibility and acquisition**

Benefits to Homeless Service Providers

- **Tracking client outcomes**
- **Coordinating services, internally among agency programs and externally with other providers**
- **Preparing financial and programmatic reports for:**
 - **funders,**
 - **boards,**
 - **and other stakeholders**
- **Information for program design decisions**

Benefits for Community-wide Planning and Decision Making

- **Understanding the extent and scope of homelessness**
- **Unduplicated count**
- **Identifying service gaps**
- **Informing program design and policy decisions**
- **Development of a forum for addressing community-wide issues**

HMIS Implementation Goals

- **Improve capacity to serve clients**
- **Use “good” data to inform local and national policy**
- **Streamline homeless data collection and reporting with other federal agencies**
- **Standardize HMIS data collection and reporting across McKinney-Vento programs**

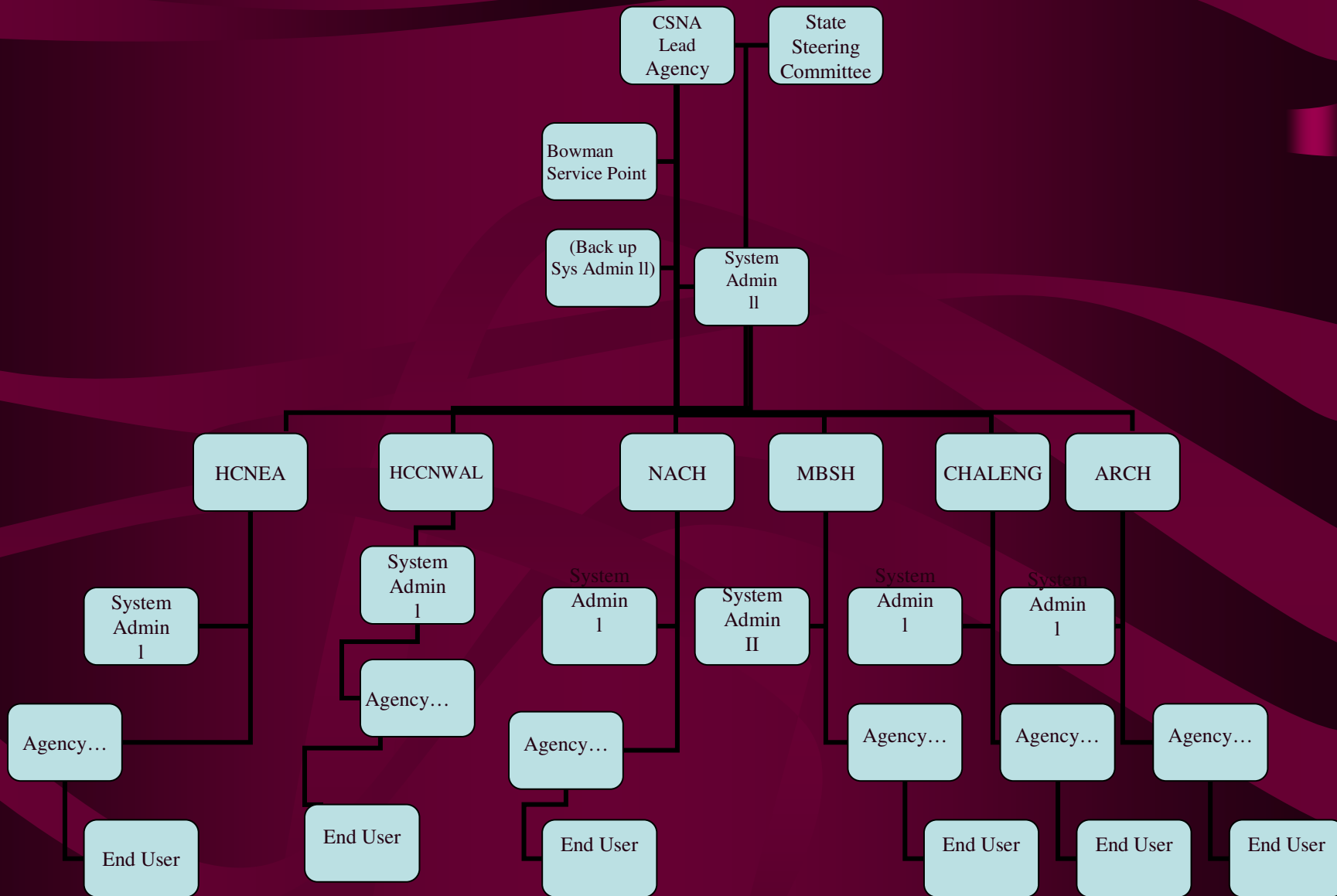
	Resource Specialist I	Resource Specialist II	Resource Specialist III	Volunteer	Agency Staff	Case Managers I & II	Agency Administrator	Executive Director	System Operators	System Administrator I	System Administrator II
ClientPoint											
Profile				X	X	X	X	X		X	X
Assessments						X	X	X		X	X
Case Notes						X	X	X		X	X
Case Plans						X	X	X		X	X
Service Records				X	X	X	X	X		X	X
ServicePoint											
Referrals				X	X	X	X	X		X	X
Services Provided					X	X	X	X		X	X
ResourcePoint	X	X	X	X	X	X	X	X	X	X	X
ShelterPoint				X	X	X	X	X		X	X
Reports											
<i>Audit Reports</i>											
Client/Service Information							X	X		X	X
User Information			X				X	X		X	X
Client/Service Access Information											X
<i>Provider Reports</i>											
Client Served						X	X	X		X	&
Daily Bed Report			X			X	X	X		X	X
Entry/Exit Report						X	X	X		X	&
Exhibit 1 Report											X
HUD 40118 APR						X	X	X		X	&
PATH Report						X	X	X		X	&
Outstanding Referrals			X			X	X	X		X	X
Service Transaction						X	X	X		X	X
Needs Report						X	X	X		X	X
<i>ReportWriter</i>						X	X	X		X	X
Administration											
Add/Edit Users							X	X	X	X	X
Reset Passwords							X	X	X	X	X
Add Provider			X						X	X	X
Edit Provider		#	X				#	#	X	X	X
Delete Provider		%	X				%	%	X	X	X
Agency News		X	X		X	X	X	X	X	X	X
System Wide News			X						X	X	X
Provider Groups											X
Picklist Data									X	X	X
Licenses									X	X	X
Assessment Admin									X	X	X
Shadow Mode System											X
Preferences											X

X: Users have access to this section of ServicePoint.

%: Users can neither delete the provider they belong to, nor any of their parent providers.

#: Users cannot edit their parent provider, they may edit their provider or child providers only.

&: Users can run the report for Provider Groups



Why HMIS?

- **Centralized client intake & detailed assessments**
- **Record of services provided**
- **Case management tools**
- **Area agency and program database**
- **Shelter/bed management**
- **Custom reporting capabilities**
- **Flexible security and data sharing options**
- **HIPAA compliant**
- **Supports the HUD Annual Progress Report, Exhibit 1 and PATH Report**